



## Care and Maintenance Guide

### Flooring

**CARE & MAINTENANCE GUIDE**

## FLOORING

Serfloor Australia Flooring Products are ideal for all areas in the home and most commercial environments.

Our collection ensures optimum style and premium quality that will provide many years of valuable performance.

In addition, our products are designed for low maintenance, they are treated with a coating on the surface that helps to defend against scuffing and scratching, it also means the floor does not need to be sealed after installation.

We have done the hard work in the beginning to provide you a product that requires low maintenance but like everything it will still require some love and tender care.

Below are important but basic instructions on how to keep your floor looking new for years to come.

**Immediately following installation**

- ❖ Gently remove all loose debris from the floor using a vacuum or a soft bristled broom/brush.
- ❖ If any adhesive is used and is visible on the surface remove immediately.
- ❖ Damp mop the floor with warm water or a pH neutral detergent.
- ❖ Any spare material left over should be stored away on a horizontal flat surface for future replacement if required.

**Regular Care and Maintenance**

- ❖ Sweep or vacuum (soft head) daily to remove dust and dirt from the floor and avoid stains by cleaning any marks, liquid, and food products off the floor promptly.
- ❖ Sweep up all rubbish and debris that are on the floor using a soft bristle broom. Continually walking on a dirty floor will quickly damage the surface.
- ❖ Do not clean your floor with ammonia-based cleaners, wax based products, detergents, bleach, polishes, abrasive cleaning soaps, steel wool or abrasive cloths, turps, or kerosene.
- ❖ You can use a sealer for your floor using a Vinyl/PVC recommended solution, however, be aware this can make the floor slippery. It may also alter the colour.
- ❖ Ensure all furniture and anything else that is hard and will make contact and may rub on the floor are fitted with floor protectors and never drag furniture across the floor, this will help prevent scratching and scuffing.
- ❖ Avoid rubber, acidic and petroleum-based products such as tires, casters, dyes, floor mats or asphalt sealers as these may contain chemicals that can permanently cause discoloration of the flooring.
- ❖ Exposure to UV rays can cause fading and/or discoloration. Protect your floor from direct sunlight with curtains/blinds/tints or any type of blockers, to prevent discoloration/fading from the sun as warranty does not cover this.
- ❖ Maintain the temperature of the rooms the floor is installed at normal living conditions – no extreme humidity or temperature.
- ❖ Don't walk on your floor wearing shoes with stiletto heels.
- ❖ Keep pet nails trimmed to prevent scratching of the floor.

**Important Information**

Please note that this is only a guide. At the date of issue, information in this guide is correct. Serfloor Australia reserves the right to make changes to this guide without adversely affecting the quality or performance of our product.

Please note that failing to properly care for and maintain your flooring will void your warranty.